

ONLINE MEMBERSHIP SYSTEM (OMS)



Do More with the Post Commander Online Membership System

Post Quartermasters are not only the officers in your Post granted special privileges in the Online Membership System (OMS). Post Adjutants and Commanders have also been granted the online tools necessary to assist them with their responsibilities, particularly with Post reporting and new member prospect review. All OMS services are available to access at the official website of the Veterans of Foreign Wars National Headquarters: www.vfw.org.

Please note that all new users must have an account ID.me before OMS sign-in and access.

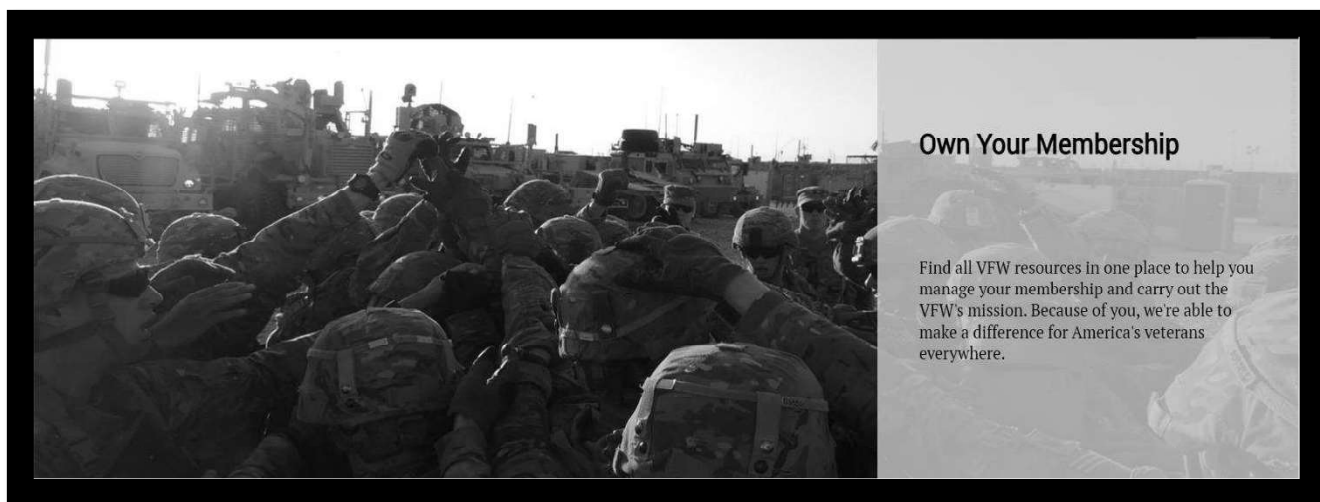
Instructions regarding setup and sign-in can be accessed by following the steps below.

- 1.) Go to www.vfw.org.
- 2.) Click on Login.
- 3.) Select the **Video Tutorials for ID.me** link at the bottom of the **VFW Member Login** screen.
- 4.) After you have watched the setup videos, return to www.vfw.org, and click on Login to produce the Member Login screen again. Please note that setup will begin by selecting the last orange button on the screen titled **Sign up with Troop ID**. Once your account is set up, and your identity is verified, the second orange button on the screen titled **Sign in with Troop ID (Sign in to ID.me)** will be your default sign-in for all OMS activity.

IMPORTANT: Please note that the original VFW Member Login screen (which asks for an email address and password) will not be compatible with your ID.me Sign-In. This sign-in was originally introduced before the ID.me network and is unable to recognize ID.me user accounts.

Navigating the Online Membership System.

When you sign in, click on the “My VFW” tab at the top of the home page. The Own Your Membership Screen will appear.



Next, scroll down the screen until you find a section titled **Membership Quick Links**. The first link titled **Online Membership System (OMS)** will take you to the VFW Welcome page. The VFW Welcome screen will appear. Personal information will appear at the center of your screen. The left side will provide you with a series of drop-down menus related to your membership, documentation, and other services. This guide, however, will focus on two services related to your Post Commander election: **Reporting** and **Tools, Products, and Merch.**

Online Reporting.

All Post-related reporting services will be accessed through the Reporting drop-down menu on your left. Click on this menu to expand and view the selection of online reports provided. Once this menu is open, the following reports will appear.

Legacy Life members

All Post Legacy Life members for the current membership year will appear in this report. First name, last name, and Legacy level will be provided, but further details are available through the blue **Download Results** link on the right side of this screen.

Post Query (Post Member Report)

Access the Post Member Report (Post Roster) with ease by selecting a “Totals” count from one of the main categories provided: **Memstats, Paid, or Unpaid.**

Post Member Report							Post Report Terminology	
Click one of the blue highlighted numbers below to generate your report								
Post 5789								
Memstats Counts (paid for 2022)								
Life 486	New 9	Reinstate 3	Cont. 72	Total 570	Prior Year 598	Percent 95.31%		
Post Counts (members in good standing)								
Life 469	New 6	Reinstate 3	Cont. 68	Expiring 10	Cont. Trans. 1	Non-Pay Trans. 0	Installment 4	Total 561
Unpaid								
Unpaid 1 Year 42	Unpaid 2 Years 0	Total Unpaid 42	Complete Roster 603	Deceased 35				
Currently viewing:								

These counts will appear as highlighted, blue numbers within each of the subcategories provided in each row.

Post Counts (members in good standing)			
Life 555	New 18	Reinstate 1	Cont. 75

Double-click on the highlighted, blue, totals count of your choice to view a selected membership count. This action may produce a member privacy notice. If this agreement appears, accept the terms to

continue. A Post member report will appear below the three original rows (Memstats, Post Counts, and Unpaid), providing you with membership card numbers, names, contact information, etc. Click on the **Download** or **Print** selection to produce an Excel or Print Friendly copy of the report in a new window.

Find Unpaid Members

Locate unpaid members by years expired (Unpaid (up to)) and age. The Find Unpaid Member Report offers you the ability to locate unpaid members for the past decade. In contrast to Post Query, the Find Unpaid Members tool allows you to search for potential reinstate members that have fallen off the main reports. (Post Query only reflects Post membership for the past two membership years.)

To begin your search, select a year (1, 2,3, etc.) and sort out an age range to query your search (example: Age: 35 to 75.) Next click on the red Search button to continue. An expired report based on your search filters will appear. If your report suits your request, click on the blue Download or Print option to produce an Excel or print-friendly copy of your report.

MemStats (Membership Statistics)

The Memstats report represents the numeric count of all payments processed and credited to your Post, District, or Department for the current dues year. A member transfer will be counted with the previous post if they have been a member for less than a year.

Post Cmdr (Commander) Services: New Member Prospects

Click on the **Post Cmdr Services** drop-down menu to expand and click on the New member Prospects selection. The New Member Prospects screen will appear.

New Member Prospects

The following persons have shown interest in being a member of your post. Click the name to expand the application and see more detail about the prospective member. After your post members determine this prospect's eligibility, you may either Reject this application, or Approve & Pay. Please understand it is the Post's responsibility to **collect payment** from the prospective member before processing each application.

For a video tutorial on how to use this feature, [click here](#).

There are no Member Prospects to show at this time.

Veterans who have shown interest in being a member of your Post will appear in this menu service for application review and approval. Online applications for these potential members (otherwise known as prospects) are collected through the VFW “mobile app” by Post recruiters in the field and sent over to the Post QM or Commander for review.

Application details are viewed by clicking on the name of each prospective member. Depending on the eligibility of the recruit, click on the red Approve or Reject button to discard or finalize an applicant's membership request.

If no applications are available for review, a **There are no Member Prospects to show at this time** message will be displayed. For a video demonstration on how to use this feature, click on the blue **click here** button to watch.

Tools, Products & Merch

Use this drop-down menu for quick access to all VFW products and merchandise, including new membership applications, online store products, and legacy citation certificates.

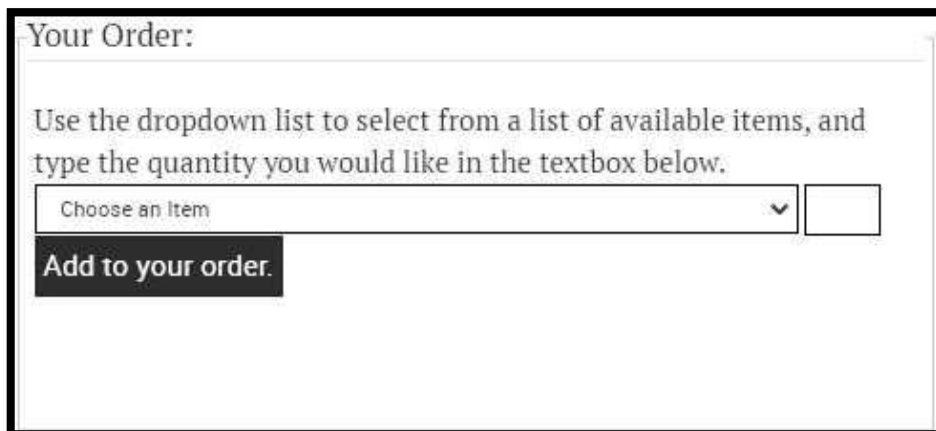
Membership Order Form

Online bulk orders for all Post related literature (including new membership applications and brochures) can easily be submitted through the online Membership Order form. Before submitting your order, review the shipping address information in the “Ship To:” column on your left.

Your personal mailing information will already be populated, but the order can be shipped to anyone.

Any adjustments to the order’s shipping address, Department, District, Post, and contact email address are permitted. Select **Member** or **VFW Post Commander** from the Check One section below.

Select your item from the Choose an Item drop-down menu in the Your Order: column on your right for your next step. The product type and quantity amount of the order (example: Membership Application (25 per pkg)) will be provided for each item listing.



Your Order:

Use the dropdown list to select from a list of available items, and type the quantity you would like in the textbox below.

Choose an Item

Add to your order.

After your item is selected, click in the small box to your right, and type in a quantity number that represents the number of packages received per item. Click on the red **Add to your order** button to produce a summary of the order. You can also use this button to add multiple products to your order before submission.

If you approve of your order, click the red “Submit Order” button to submit. If the order does not meet your preferences, click on the red “Remove” button instead. Also, please note that Shipping Information detailing Shipping Cost and Sub-Total is provided below your order to inform your decision to purchase. Quotes for orders over \$75.00 are not provided and can only be determined by calling our Membership Department at VFW National Headquarters. Toll-Free Number: 1-833-VFW-VETS (1-833-839-8387)

Legacy Citation of Merit

Memorialize a fallen service member who was killed in Action with a tribute from your post with a commemorative Legacy Citation of Merit. Submit the fallen service member's name, branch of service, and shipping address before order submission. Once your order is submitted, please allow 6-8 weeks for delivery.

VFW Store

Click this link for quick access to www.vfwstore.org. Please note that your OMS sign-in for vfw.org will be the same (email address and password) used to access your store account (ID.me or non-ID.me login.)